

Eddie Sleeper

From: Sue Y <syarbr1056@gmail.com>
Sent: Tuesday, January 30, 2018 11:29 AM
To: Eddie Sleeper
Subject: DTE SHUT OFF THREATS

We received shut off letter dated 10-05-17 on 10-07-17. I called DTE on 10-09-17 and set up appt. for 10-12-17, requested Opt-out Meter (NEVER OPTED IN) OF COURSE DTE NEVER SHOWED UP OR CALLED. A ZERO COMPANY.

OUR THREATENING SHUT OFF DATE WAS 10-18-17. KNOWING THEY JUST WANT TO SHUT OFF POWER, I CALLED ON 10-18-17 AND WAS TOLD WE WERE STILL ON SHUT OFF LIST. ONCE AGAIN SCHEDULED APPT. FOR OPT-OUT METER.

WHAT A BAD, BAD COMPANY. NO CUSTOMER SERVICE SKILLS WHAT SO EVER. NO INTER- DEPARTMENT COMMUNICATIONS AT ALL. WHY IS THIS COMPANY ALLOWED TO TREAT THEIR CUSTOMERS WITH TOTAL DISRESPECT? THE STATE OF MICHIGAN IS TO BLAME FOR THIS BARBARIC BEHAVIOR!!!

SHAME TO ALL THE REPRESENTATIVES ON HOUSE ENERGY COMMITTEE FOR NOT HAVING A VOTE AND PASSING HOUSE BILL #4220 AND FOR NOT PROTECTING THE PEOPLE OF MICHIGAN'S HOMES FROM ILLEGAL WIRETAPPING DEVICE CALLED SMART METER, WHAT A FRAUD ABOUT EQUAL PROTECTION UNDER THE LAW.

WHY DOES DTE STILL HAVE A LICENSE? WHY ARE THEY NOT FINED FOR ALL ILLEGAL SHUT OFF? DOCTORS AND ATTORNEYS LOSE THEIR LICENSE WHEN THEY COMMIT CRIMES.

SINCERELY,

DISSATISFIED DTE CUSTOMERS,

RON & SUE YARBROUGH